

### Q3 2020 Highlights

### Revenue:

Q3 20 revenue of \$314 million, consistent with Q3 19 revenue.

- Applications revenue of \$141 million, or 15% y/y decrease
- Scores revenue of \$132 million, or 14% y/y increase
- Decision Management Software revenue of \$41 million, or 22% y/y increase
- GAAP Net income of \$64 million or \$2.15 per share in Q3 20 vs. \$64 million or \$2.12 per share in Q3 19.
- Non-GAAP Net income of \$77 million or \$2.58 per share in Q3 20 vs. \$76 million or \$2.50 per share in Q3 19.
- Free Cash Flow was \$99 million in Q3 20 vs. \$61 million in Q3 19



## Liquidity Review

	June 30, 2020
Cash	\$126M
Available capacity on revolving line	\$297M
Total Liquidity	\$423M
Leverage Ratio for Q320 <sup>1</sup>	2.16x
Debt maturity in July 2020	\$ 85M



<sup>&</sup>lt;sup>1</sup> Net debt to Adj. EBITDA as defined in bank revolving line of credit. Current covenant is 3.0x, will move to 3.25x in July 2020

# FY20 YTD vs. Original Guidance\*

	Original GAAP Guidance	1H20	3Q 20	Implied 4Q 20	
Revenue	1,245	606	314	325	
Scores					
B2B	336	179	94	63	
B2C	120	65	37	18	
Software Transactional & Maintenance License Services	473 118 198	226 45 91	117 22 44	130 51 63	Currently trending lower Higher Risk, customers may delay purchases Higher Risk, customers may delay purchases
Total Spend	1,008	502	237	269	Possible Opportunity from expense savings
Pre-Tax Income	237	104	76	57	Trending positively
GAAP Net Income	204	113	64	27	Trending positively



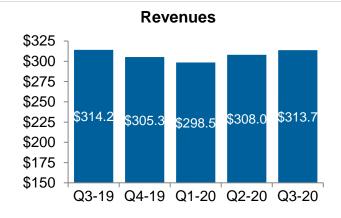
### Q3 2020 Financial Highlights

Metric	Q3 19	Q2 20	Q3 20	% Q/Q	% Y/Y
Revenues	\$314.2	\$308.0	\$313.7	2%	0%
GAAP Diluted EPS	\$2.12	\$1.94	\$2.15	11%	1%
Non-GAAP Op. Margin*	34%	32%	34%	6%	0%
Non-GAAP net margin*	24%	21%	24%	14%	0%
Non-GAAP Diluted EPS <sup>*</sup>	\$2.50	\$2.14	\$2.58	21%	3%
Adjusted EBITDA*	\$112.9	\$105.7	\$112.6	7%	0%
Free Cash Flow*	\$60.8	\$54.8	\$99.0	81%	63%
Headcount	3,967	4,029	4,065	1%	2%
Bookings	\$109.2	\$84.1	\$106.2	26%	-3%

• For a detailed reconciliation, please refer to our Regulation G Disclosure



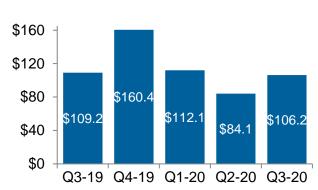
### **Key Operating Results**



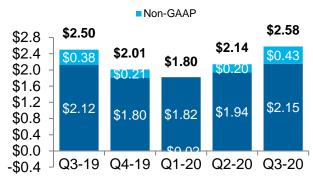
#### **Adjusted EBITDA**



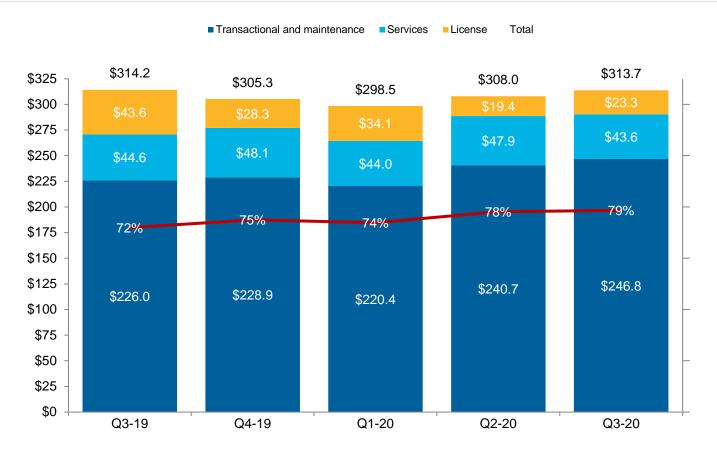
#### Bookings



#### **GAAP EPS**

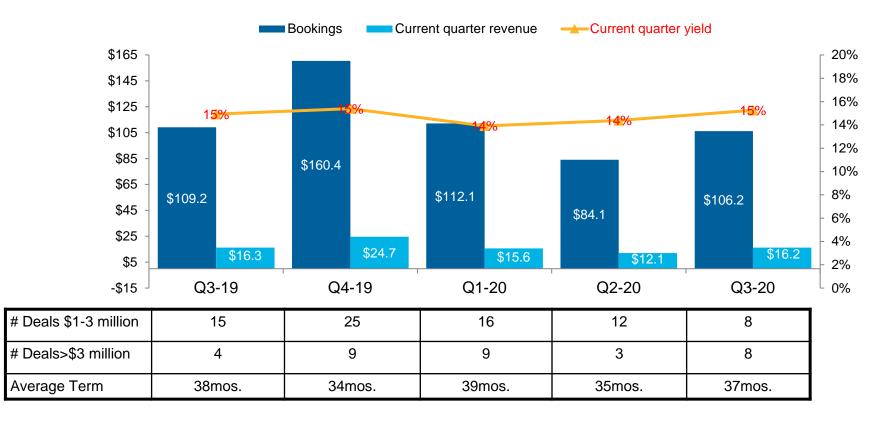


### Revenue Type Mix





### **Bookings and Current Quarter Yield**



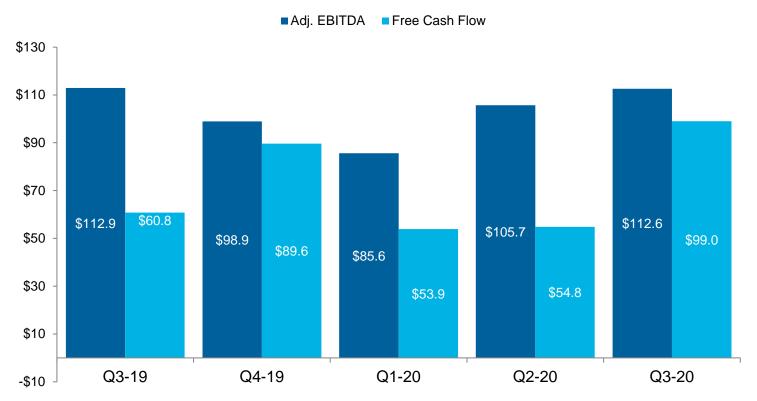


### **Expense Review**





## Adjusted EBITDA & Free Cash Flow





### **Balance Sheet Review**

\$ in Millions	3Q'19		2Q'20		3Q'20	YoY Var	QoQ Var
ASSETS							
Cash & investments	\$ 100.5	\$	130.1	\$	150.8	50%	16%
Accounts receivable & other current assets	356.3		374.7		357.3	0%	-5%
Goodwill & intangibles, net	807.4		815.8		814.6	1%	0%
Other	109.6		231.5		241.4	120%	4%
Total Assets	\$ 1,373.8	\$	1,552.1	\$	1,564.1	14%	1%
LIABILITIES							
Current liabilities	\$ 457.7	\$	479.8	\$	460.2	1%	-4%
Noncurrent liabilities	647.8		858.2		856.6	32%	0%
Total Liabilities	\$ 1,105.5	\$	1,338.0	\$	1,316.8	19%	<b>-2</b> %
Stockholders Equity	\$ 268.3	\$	214.1	\$	247.3	-8%	16%
Total Liabilities & Equity	\$ 1,373.8	\$	1,552.1	\$	1,564.1	14%	1%
METRICS							
Leverage Covenant (max 3.0)	2.29		2.25		2.16	(0.13)	-0.09
Fixed Charge Covenant (min 2.5)	4.73		4.71		4.59	-0.14	-0.12
Days Sales Outstanding	92 days	100 days			100 days	8 day	0 day



# **Segment Profitability**

		Quarter Ended June 30, 2020									
	Applications			Scores	Decision Management Software			Unallocated Corporate Expenses		Total	
					(	In thousands)					
Segment revenues:											
Transactional and maintenance	\$	98,476	\$	130,268	\$	18,085	\$	_	\$	246,829	
Professional services		32,364		58		11,211		_		43,633	
License		10,620		1,224		11,425		_		23,269	
Total segment revenues		141,460		131,550		40,721	Г			313,731	
Segment operating expense		(111,061)		(21,333)		(43,839)		(31,315)		(207,548)	
Segment operating income (loss)	\$	30,399	\$	110,217	\$	(3,118)	\$	(31,315)		106,183	
Unallocated share-based compensation expense		_		_		_	Γ	_		(22,264)	
Unallocated amortization expense										(1,048)	
Operating income							Г			82,871	
Unallocated interest expense, net										(11,223)	
Unallocated other income, net										4,560	
Income before income taxes									\$	76,208	
Depreciation expense	\$	5,091	\$	176	\$	1,156	\$	28	\$	6,451	

	Quarter Ended June 30, 2019									
	Applications			Scores	Decision Management Software		Unallocated Corporate Expenses			Total
					(	In thousands)	_			
Segment revenues:										
Transactional and maintenance	\$	100,385	\$	112,949	\$	12,706	\$	_	\$	226,040
Professional services		33,989		392		10,213		_		44,594
License		31,263		1,805		10,547	•	_		43,615
Total segment revenues		165,637		115,146		33,466		_		314,249
Segment operating expense		(113,400)		(15,850)		(42,229)	•	(36,019)		(207,498
Segment operating income (loss)	\$	52,237	\$	99,296	\$	(8,763)	\$	(36,019)		106,751
Unallocated share-based compensation expense										(19,595
Unallocated amortization expense										(1,448
Operating income										85,708
Unallocated interest expense, net										(10,111)
Unallocated other income, net										2,457
Income before income taxes									\$	78,054
Depreciation expense	S	4,800	\$	130	\$	1,027	\$	222	\$	6,179

